

HOSPITALITY  
WITH A  
SYSTEM



**protel Front Office**

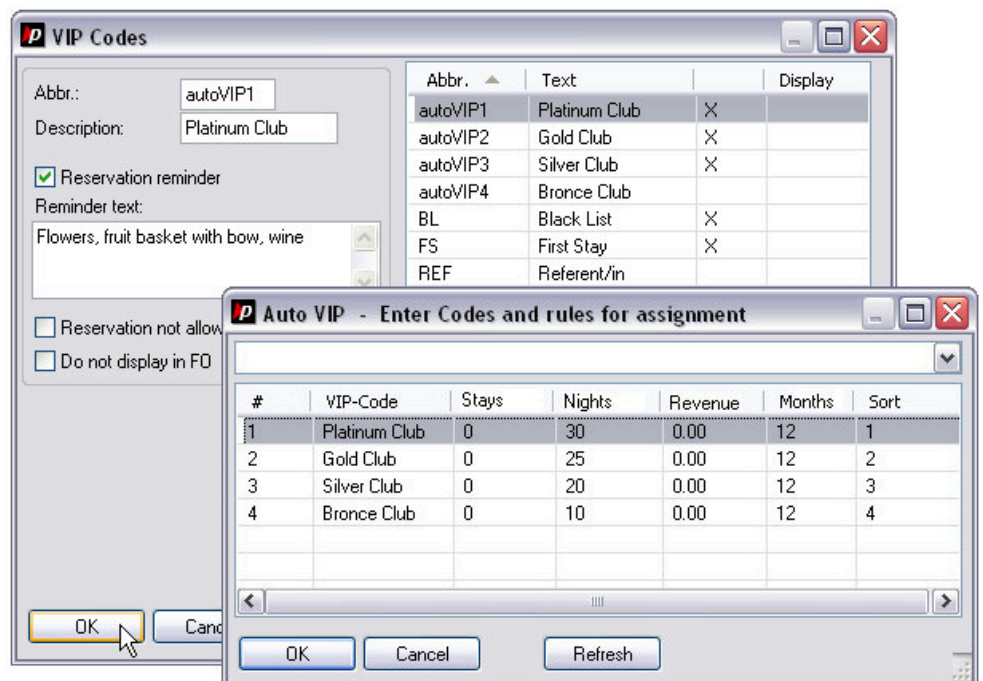
**protel AutoVIP & protel VIP Alarm**

**Product information**



## protel AutoVIP and protel VIP Alarm: Show your guests just how much you value them!

protel AutoVIP automatically assigns a VIP status to every guest and updates it with every stay. You can set up the little add-on to the protel hotel software by using criteria from the guest's reservation history, e.g. the number of previous stays and/or nights. Without any effort on your part, important sales information is turned into customer satisfaction – measurably!



### protel AutoVIP

Freely configurable parameters such as the number of stays or nights, or a certain sales volume, allow protel AutoVIP to **automatically** assign a VIP status to every guest - and update it with every further stay.

protel AutoVIP automatically assigns VIP codes to your guests

protel AutoVIP and protel VIP Alarm both are examples for the wide range of useful enhancements to all SQL based protel systems. They were implemented with protel CKit, our XML-based-“construction kit”.

➤ Find more add-ons at the “Products” pages at the [protel Web!](#)

# PROTEL AutoVIP



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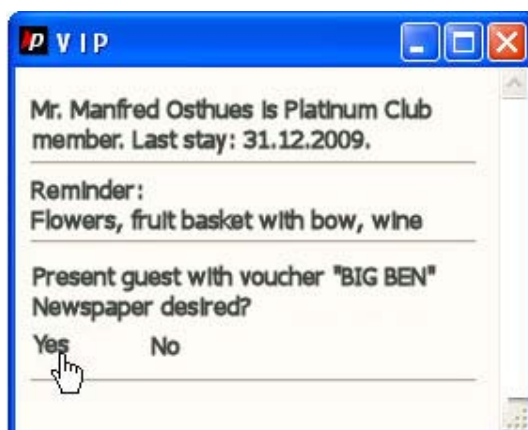
One of the greatest challenges for a hotelier is making their guests feel special and valued - even on a busy day. It is the individual service offered each single guest that directly expresses your appreciation and esteem. But: The more guests are visiting, the harder it is to keep track and give each guest the amount of attention they deserve.

protel AutoVIP will support you with this important task. Based on freely configurable parameters such as the number of stays or nights, or a certain sales volume, protel AutoVIP automatically assigns a VIP status to every guest and updates it with every further stay. Hence, important historical sales information gains new value as it is utilized in your daily business.

The (optional) alert function protel VIP Alarm comes in particularly handy as it pops up whenever the guest checks in again, to remind you just how important this guest really is – and what there is to do to show it to him:

protel VIP Alarm:

The optional alert function reminds you of a guest's VIP status, with a pop-up window e.g at check-in



► We recommend the use of protel AutoVIP especially for protel SPE and protel MPE. The add-on is available for all SQL based protel installations. Of course we customise protel AutoVIP to fit your individual needs. We'll be pleased to make you a free offer!

# PROTEL AutoVIP



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If you have questions or wish further information please do not hesitate to contact us!

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